

# **Crises Management Bibliography**

## **Library Media Resources**

6/10 HC

- TITLE** **America rebuilds: a year at Ground Zero**  
**PUBL INFO** [S.l.] : PBS Home Video, c2002  
**DESCRIPT** 1 videocassette (86 min.) : sd., col. ; 1/2 in  
**SUMMARY** Documents the clearing of the wreckage of the World Trade Center from the perspective of the construction workers, firemen, and engineers who accomplished the task in the nine months following the Sept. 2001 terrorist attacks. Also shows the dialogue among community members, victims' families, real estate developers, architects, and city officials about what should be done with the site.
- CALL #** **HV6432.7 A44 2002 - Videocassette**
- TITLE** **The Axe in the Attic**  
**PUBL INFO** New York : IndiePix, c2009  
**DESCRIPT** 1 videodisc (110 min.) : sd., col. ; 4 3/4 in  
**SUMMARY** "In the aftermath of Hurricane Katrina, two filmmakers, drawn together by outrage, take a sixty-day road trip from New England to New Orleans. Along the way they meet evacuees and witness the loss, dignity, perseverance and humor of people who have become exiles in their own country. The breakdown of trust between a government and its citizens, the influence of race, class, and gender, as well as the ethics of documentary filmmaking itself, form the backdrop for this universal story of the search for home"
- CALL #** **HV636 2005 .U6 A94 2009 – DVD**
- TITLE** **The Blue X conspiracy**  
**PUBL INFO** Schaumburg, IL: Video Publishing House, c1990  
**DESCRIPT** 1 videocassette (48 min): sd., col. ; 1/2 in. + 1 leader's guide + 1 viewer's guide.  
**SUMMARY** Contains highlights of an 8 1/2 hour crisis simulation played out by American and Soviet officials. The program illustrates five basic concepts in crisis management: assessment, leadership, decision making, communication and crisis resolution.
- CALL #** **HD49.K66 – Videocassette, Viewer's Guide and Leader's Guide**

**TITLE** **Breaking the silence about hate and violence**  
**PUBL INFO** Plainview, NY: Distributed by the Bureau for At-Risk Youth, c1999  
**DESCRIPT** 1 videocassette (30 min.): sd., col. ; 1/2 in. + 1 leader's guide (15 p.) + 1 booklet (3 p.)  
**SUMMARY** Michael Pritchard talks with junior high and high school students about recent shootings in schools, and discusses positive ways to prevent school violence.  
**CALL #** **LB3013.32 B74 1999 – Videocassette + Guide + Booklet**

**TITLE** **Building caring and safe school communities**  
**PUBL INFO** Plainview, NY: Distributed by the Bureau for At-Risk Youth, c1999  
**DESCRIPT** 1 videocassette (30 min.): sd., col. ; 1/2 in. + 1 leader's guide (15 p.) + 1 booklet (3 p.).  
**SUMMARY** When in-groups and school social cliques constantly exclude individuals and stigmatize them as outsiders, dangerous dynamics can develop. Constructive alternatives are explored.  
**CALL #** **LB3013.32 B83 1999 – Videocassette + Guide + Booklet**

**TITLE** **Campus Insecurity**  
**PUBL INFO** [New York] : A&E Home Video : Distributed in the U.S. by New Video Group, [2008]  
**DESCRIPT** 1 videodisc (ca. 50 min.) : sd., col. ; 4 3/4 in  
**CALL #** **LB2345 .C35 2008 – DVD**

**TITLE** **Crisis communications management**  
**PUBL INFO** Washington, D.C. : American Hotel & Motel Association, c1996  
**DESCRIPT** 1 videocassette (30 min.) : sd., col. ; 1/2 in. + 1 guide (29 p. : ill. ; 28 cm.).  
**SUMMARY** Teaches the basic steps lodging operators can use to effectively manage a crisis situation and work with the media.  
**CALL #** **TX911.3 M27 C756 1996 – Videocassette + Guide**

**TITLE** **Crisis on campus: Will your emergency plan work?**  
**PUBL INFO** [United States]: American Association of Community Colleges, 2001  
**DESCRIPT** 1 videocassette (90 min.): sd., col. ; 1/2 in.  
**SUMMARY** This program discusses key points for crisis planning and emergency preparedness for colleges and universities in the wake of the terrorist attacks of Sept. 11, 2001. The topics include mail handling guidelines, preventing panic with good pre-planning, choosing a crisis management team, protecting against hostile intruders, planning for mass casualties, tapping into FEMA, Red Cross & other community resources, and most of all measuring the effectiveness of the plan.  
**CALL #** **LB2866.5 C75 2001 – Videocassette**

**TITLE** **Crisis counseling. Part two**  
**PUBL INFO** [Carrollton, TX : Trinity Healthforce Learning], c2001.  
**DESCRIPT** 1 videocassette (ca. 60 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Discusses how to interview disaster victims or disaster workers, techniques to promote emotional healing from traumatic events, guidelines for organizing debriefings, and volunteer opportunities with local and national disaster relief organizations.  
**CALL #** **RC451.4 D57 C75 2001 - Videocassette**

**TITLE** **Crisis management & crisis communication package**  
**PUBL INFO** Overland Park, KS : Center for Advanced Media Studies, [1999?]  
**DESCRIPT** 1 videocassette (44 min., VHS), 1 sound cassette, 4 booklets, 2  
computer disks (3 1/2 in.) ; in container 32 x 26 x 6 cm.  
**SUMMARY** Intended to help school districts become better prepared to deal  
with the media, particularly during crisis situations. Mastering TV  
Appearances is a complete video-based training seminar for  
dealing with television news interviews and consists of a  
videotape, an audiotape, and a study guide. The booklet Crisis  
Management & Crisis Communication Package covers such topics  
as techniques for dealing with the media, steps for effective news  
conference appearances, and ways to keep the media on your side.  
It also contains the text of Early Warning, Timely Response : A  
USOE Guide to Safe Schools, as well as an article written by  
Richard Wm. Brundage in May 1999 as a follow-up to a seminar  
on communicating with the media for school superintendents in  
which he summarizes important points for developing a crisis  
management team and interacting with the media. The booklet  
School District Crisis Management & Crisis Communication Plan  
allows school districts to create a plan for handling a crisis using a  
fill-in-the-blank approach. This booklet comes with floppy disks,  
which contain the same text and make it easier for school districts  
to prepare their own crisis plans. The School District Action  
Packet entitled Communicating About School Safety Provides  
specific advice on involving the community in school safety efforts  
and on steps to take in the event of school violence and tragedy.

**CALL #** **LB2847 C75 1999 – Videocassette + Booklets, Cassette,  
Computer Discs**

**TITLE** **Defusing anger and aggression: safe strategies for secondary  
school educators**  
**PUBL INFO** Eugene, Or. : IRIS Media ; Cicero, NY : Distributed by Program  
Development Associates, c2004.  
**DESCRIPT** 1 videodisc (30 min.) : sd., col. ; 4 3/4 in. + 1 videocassette (30  
min. : sd., col. ; 1/2 in.) + 1 manual (16 p. ; 22 cm.).  
**SUMMARY** A staff development program to provide secondary school  
educators with safe strategies for responding to and defusing  
potentially serious problem behavior.

**CALL #** **LB3013.3 D44 2004 – DVD + Guide**

**TITLE** **Education under fire**  
**PUBL INFO** Bloomington, IN: Agency for Instructional Technology : Phi Delta Kappa, c1996  
**DESCRIPT** 6 videocassettes (ca. 176 min.) : sd., col. ; 1/2 in. + 1 guide (36 p. : ill. ; 21 cm.).  
**SUMMARY** Explores problems in the American school system by interviewing six prominent leaders in education. Various educational improvement programs are discussed regarding how well these programs address the problems of the American education system.  
**CALL #** **LB 2822.82 E38 no. 1-6 – Videocassette + Guide**

**TITLE** **Effective media training**  
**PUBL INFO** Washington, D.C. : National Restaurant Association, 1998  
**DESCRIPT** 1 videocassette (ca. 13 min.) : sd., col. ; 1/2 in. + 1 guide (50 p.).  
**SUMMARY** Discusses how the management of a restaurant can communicate successfully with the media in a crisis.  
**CALL #** **TX 911.3 P77 E34 1998 – Videocassette + Guide**

**TITLE** **Effective public relations: everybody's job!**  
**PUBL INFO** Arlington, VA : American Association of School Administrators, c1993  
**DESCRIPT** 1 videocassette (28 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Provides dozens of easy-to-use, exciting communications ideas and tips on public relations planning for schools, media relations, and issues management.  
**CALL #** **LB2847. E34 - Videocassette**

**TITLE** **Fire at the MGM Grand**  
**PUBL INFO** [Quincy, Mass.]: National Fire Protection Association, c1981  
**DESCRIPT** 1 videocassette (16 min.): sd., col. ; 1/2 in.  
**SUMMARY** Chronicles the tragic fire at the MGM Grand Hotel that took eighty-five lives and provides information on the problems of survival in a high-rise fire.  
**CALL #** **TH9445.H75 F57x - Videocassette**

**TITLE** **Fire safety**  
**PUBL INFO** Orlando, FL: Educational Institute of the American Hotel & Motel Association, c2000  
**DESCRIPT** 1 videocassette (23 min.): sd., col. ; 1/2 in. + 1 guide (14 p.).  
**SUMMARY** Presents ways to prevent hotel fires and demonstrates effective measures to deal with fires when they occur.  
**CALL #** **TH9445.H75 F575 2000- Videocassette + Guide**

**TITLE** **Fire safety and extinguishers**  
**PUBL INFO** Tucson, Ariz.: Medfilms, c2000  
**DESCRIPT** 1 videocassette (10 min.): sd., col. ; 1/2 in. + 1 guide (12 p.).  
**CALL #** **TH9445.H7 F57 2000 – Videocassette + Guide**

**TITLE** **The Fire this time**  
**PUBL INFO** [United States] : Rhino Home Video, 1995.  
**DESCRIPT** 1 videocassette (90 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Through interviews with civic leaders, politicians and Los Angeles city residents film examines conditions in inner city Los Angeles which have led to violence and rioting in the past. Critiques past governmental policies which have failed to correct the problems and makes suggestions for future solutions.  
**CALL #** **F869.L8 F57 1995 - Videocassette**

**TITLE** **The flight that fought back**  
**PUBL INFO** [S.l.] : Discovery Channel, c2005.  
**DESCRIPT** 1 videodisc (approx. 95 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Reconstructs the story of the passengers and crew of United Flight 93 who fought back against terrorists on September 11, 2001, using access to actual voice recordings, personal accounts of family and friends, and extensive research into the events on board.  
**CALL #** **HV6432.7 F53 2005 -DVD**

**TITLE** **Living with fire – before, during, and after the fire**  
**PUBL INFO** [Minden, NV] : University of Nevada Cooperative Extension, [2006].  
**DESCRIPT** 1 videodisc (30 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Presents tips on how to live safely in Nevada's high fire areas and to protect homes from wildfires.  
**CALL#** **SD421.32 N3 S24 2004 – DVD**

**TITLE** **Living with fire – in the big sagebrush/grass environment**  
**PUBL INFO** Minden, NV : University of Nevada Cooperative Extension, [2004].  
**DESCRIPT** 1 videodisc (33 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Presents tips on how to live safely in Nevada's high fire areas and to protect their homes from wildfires.  
**CALL#** **SD421.32 N3 S24 2004 – DVD**

**TITLE** **Living with fire – in the Lake Tahoe Basin**  
**PUBL INFO** Minden, NV : University of Nevada Cooperative Extension,  
[2004].  
**DESCRIPT** 1 videodisc (43 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Presents tips on how to live safely in Nevada's high fire areas and  
to protect their homes from wildfires.  
**CALL#** **SD421.32 N3 L35 2004 – DVD**

**TITLE** **Living with fire –in the Mount Charleston Area**  
**PUBL INFO** Minden, NV : University of Nevada Cooperative Extension,  
[2004].  
**DESCRIPT** 1 videodisc (38 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Presents tips on how to live safely in Nevada's high fire areas and  
to protect their homes from wildfires.  
**CALL#** **SD421.32 N3 M68 2004 – DVD**

**TITLE** **Living with fire—In the Pinyon-Juniper Woodland**  
**PUBL INFO** Minden, NV : University of Nevada Cooperative Extension,  
[2004].  
**DESCRIPT** 1 videodisc (36 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Presents tips on how to live safely in Nevada's high fire areas and  
to protect their homes from wildfires.  
**CALL#** **SD421.32 N3 P56 2004 - DVD**

**TITLE** **Managing student conflict**  
**PUBL INFO** Scottsdale, Ariz. : Teacher's Video Co., [199-?]  
**DESCRIPT** 1 videocassette (34 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Examines positive techniques for helping students resolve  
interpersonal conflicts without hostility or violence. Reenactments  
demonstrate how to intervene in potentially volatile situations.  
**CALL #** **LB3013. M348 - Videocassette**

**TITLE** **Managing the disruptive classroom: Strategies for educators**  
**PUBL INFO** [Bloomington, Ind.]: The Agency; c1994  
**DESCRIPT** 1 videocassette (59 min.): sd., col.; 1/2 in. + 1 facilitator's guide  
(28 p. : ill. ; 22 cm.).  
**SUMMARY** A videotape workshop designed for teachers at all levels of  
instruction presenting Dr. Robert E. Wubbolding teaching the  
classroom management techniques developed by Dr. William  
Glasser, president of the Institute for Reality Therapy in Los  
Angeles, California.  
**CALL #** **LB3013.M35 Videocassette + Guide**

**TITLE** **Moment of crisis: anatomy of a riot**  
**PUBL INFO** Oak Forest, IL : MPI Home Video, c1992.  
**DESCRIPT** 1 videocassette (ca. 47 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Investigates how things got out of control so quickly and so completely in Los Angeles in the aftermath of the Rodney King beating verdict on April 29, 1992. Examines the role that L.A. government agencies played in failing to prevent or prepare for the violence that followed the policemen's acquittal.  
**CALL #** **F869.L857 M64x- Videocassette**

**TITLE** **The news media's coverage of crime and victimization**  
**PUBL INFO** [Washington, D.C.] : Dept. of Justice, Office for Victims of Crime, [1999?]  
**DESCRIPT** 1 videocassette (26 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Explores how the news media tend to cover crime and victimization, what can be done to help victims deal with this coverage, and how victim service providers can work together with the media to promote timely, sensitive coverage.  
**CALL #** **HV6250.3 U6 N483 1999 - Videocassette**

**TITLE** **The 9/11 Commission report**  
**PUBL INFO** New York : A&E Television Network : Distributed by New Video, 2006.  
**DESCRIPT** 1 videodisc (ca. 100 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** A comprehensive and objective look into the repercussions of the 9/11 Commission Reports controversial release, and the revealing findings described in the report itself.  
**CALL #** **HV6432.7 N563 2006 – DVD**

**TITLE** **102 minutes that changed America**  
**PUBL INFO** [New York] : A&E Television Networks, c2008.  
**DESCRIPT** 1 videodisc (98 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** A chronological record of the World Trade Center attacks on September 11, 2001, assembled from video and audio footage recorded by more than 100 eyewitnesses.  
**CALL#** **HV6432.7 O54 2008 - DVD**

**TITLE** **Planning for emergencies**  
**PUBL INFO** Orlando, FL: Educational Institute of the American Hotel & Motel Association, c2000.  
**DESCRIPT** 1 videocassette (24 min.): sd., col. ; 1/2 in. + 1 planner's guide.  
**SUMMARY** Shows hotel and motel employees how to handle emergency situations and how to make up an emergency plan.  
**CALL #** **TX911.3 S24 P53 2000 – Videocassette**

**TITLE** **Preventing violence**  
**PUBL INFO** Lawrenceville, NJ : Cambridge Educational, c2004.  
**DESCRIPT** 1 videodisc (32 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** This program states "According to recent reports, the number of violent crimes committed by American adults is decreasing ... while the number of violent crimes committed by American youth is increasing." The program focuses on the prevention of youth violence, specifically violence associated with sexual assault, bullying, hate crimes, and gangs. The key to prevention of youth violence is education.

**CALL #** **HQ799.2 V56 P74 2004 - DVD**

**TITLE** **Scared sacred**  
**PUBL INFO** Canada : National Film Board of Canada : Distributed in Canada by Mongrel Media, c2006.  
**DESCRIPT** 1 videodisc (105 min.) : sd., col. with b&w sequences ; 4 3/4 in.  
**SUMMARY** Documents the five-year journey initiated by filmmaker Velcrow Ripper in order to document humanity's ability to transform crisis into possibility. Ripper travels to the "ground zero's" of the world: Bhopal, India; the minefields of Cambodia; Bosnia; Hiroshima; Afghanistan; post 9/11 New York City; Israel and Palestine, documenting stories of survival and hope in the wake of disaster.

**CALL #** **BF698.35 R47 S33 2006 – DVD**

**TITLE** **School violence: answers from the inside**  
**PUBL INFO** [Alexandria, Va.] : PBS Video [distributor], 1995.  
**DESCRIPT** 1 videocassette (30 min.) : sd., col. ; 1/2 in.  
**SUMMARY** "Each day, students carry 100,000 guns to school and countless more possess knives and other sharp instruments. Violence is disrupting the lives and educational opportunities of young people everywhere. Teens are anxious to know what works and how to deal with confrontations. This program profiles schools and teens who have found some answers."

**CALL #** **LB3013.3 S375 - Videocassette**

**TITLE** **Secrecy**  
**PUBL INFO** Oley, PA : Bullfrog Films, c2008  
**DESCRIPT** 1 videodisc (80 min.) : sd., col. ; 4 3/4 in  
**SUMMARY** An examination of secrecy in the United States government, exploring the tensions between freedom of information and national security

**CALL #** **JK468 .S4 S43 2008 – DVD**

**TITLE** **September 12: life after tragedy**  
**PUBL INFO** Medfield, MA : Aquarius Health Care Videos, 2003.  
**DESCRIPT** 1 videocassette (35 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Looks at the World Trade Center United Family Group and Oklahoma City/Sept. 11 family exchange and communicates the value of the bond that is shared between the families of the victims of the Oklahoma City bombing and those directly affected on September 11th. Throughout, mental health professionals Dr. Martin Gittelman and Lisa Jill Kaplan discuss the grieving process.  
**CALL #** **HV6432.7 S46 2003 - Videocassette**

**TITLE** **Shots fired: when lightning strikes**  
**PUBL INFO** [Spokane? : Center for Personal Protection and Safety], c2007.  
**DESCRIPT** 2 videodiscs : sd., col. ; 4 3/4 in.  
**SUMMARY** Gives strategies for surviving an active shooter situation in the workplace. Emphasizes the importance of possessing a survival mindset.  
**CALL#** **HF5549.5 E43 S56 2007 - DVD**

**TITLE** **Site-based management and decision making**  
**PUBL INFO** Arlington, VA : American Association of School Administrators, [199-]  
**DESCRIPT** 1 videocassette (45 min.) sd. col. ; 1/2 in.  
**SUMMARY** Presents school-based management and methods of decision making.  
**CALL #** **LB2806. S57 - Videocassette**

**TITLE** **Skills crisis**  
**PUBL INFO** [S.l.]: PBS Video [distributor] ; c1993  
**DESCRIPT** 1 videocassette (28 min.): sd., col. ; 1/2 in.  
**SUMMARY** Shows how innovative companies and labor organizations are developing ways to educate workers and includes case studies from very diverse organizations.  
**CALL #** **HF5549.5 T7 S58 – Videocassette**

**TITLE** **Spying on the home front**  
**PUBL INFO** [Alexandria, Va.] : PBS Video, c2007.  
**DESCRIPT** 1 videodisc (60 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** "Frontline addresses an issue of major consequence for all Americans: Is the Bush administration's domestic war on terrorism jeopardizing our civil liberties? Reporter Hedrick Smith presents new material on how the National Security Agency's domestic surveillance program works and examines clashing viewpoints on whether the president has violated the Foreign Intelligence Surveillance Act (FISA) and infringed on constitutional protections"—Website

**CALL#** **KF4748. S69 2007 - DVD**

**TITLE** **Taking action against violence**  
**PUBL INFO** South Charleston, WV : Cambridge Educational, c2002.  
**DESCRIPT** 1 videodisc (31 min.) : sd., col. ; 4 3/4 in.  
**SUMMARY** Culturally diverse teens reveal their experiences with violence, analyze their responses to those experiences, and come to grips with the choices they made. Experts discuss appropriate ways to deal with both the perpetrators and the victims of youth violence. Topics include bullying, gang violence, hate crimes, and sexual assault.

**CALL #** **HQ799.2 V56 T33 2002 - DVD**

**TITLE** **Team building**  
**PUBL INFO** [Carlsbad, CA] : CRM/McGraw-Hill Films, 1983  
**DESCRIPT** 1 videocassette (18 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Outlines necessary steps to follow and describes common pitfalls to avoid in order to change a group of people into an effective team. Encourages managers and team members to recognize problem areas within their teams and to pinpoint ways to solve the problems.

**CALL #** **HD66. T43x - Videocassette**

**TITLE** **Teamwork in crisis: The Miracle of flight 232**  
**PUBL INFO** Carlsbad, CA: CRM Films, c2000  
**DESCRIPT** 1 videocassette (28 min.): sd., col. ; 1/2 in. + 1 guide (39 p. ; 28 cm) + 1 workbook (11 p. ; 28 cm.).  
**SUMMARY** When Captain Al Haynes, piloting a crippled DC-10, was forced to make an emergency landing in 1989, one wing hit the runway, and the plane burst into flames. Haynes explores how the extraordinary teamwork of all those involved enabled 185 of the 296 persons aboard to survive; and shows how five key elements of teamwork can be brought together in any situation to achieve a goal, even against the odds. Provides lessons in communication, problem solving and teamwork.  
**CALL #** **HD66.T4387 2000 – Videocassette + Guide and Workbook**

**TITLE** **Teamwork: Principles of successful teams**  
**PUBL INFO** Buffalo Grove, IL : CorVision [distributor], 1993  
**DESCRIPT** 1 videocassette (13 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Presents five highly diversified cases of successful teams in private and public settings. Looks at how the eight principles are used to set goals for teams, monitor their progress, and measure their effectiveness.  
**CALL #** **HD66. T436 – Videocassette**

**TITLE** **Terrorism: instrument of fear**  
**PUBL INFO** Morris Plains, NJ : Lucerne Media, [2001?]  
**DESCRIPT** 1 videocassette (20 min.) : sd., col. ; 1/2 in.  
**SUMMARY** Questions raised about terrorism by a panel of high school students are answered by a clinical psychologist, an Islamic cleric, and a terrorism expert. Includes historical background for the events leading up to and including the September 11, 2001 attack on the World Trade Center and Pentagon.  
**CALL #** **HV6432. T4485 2001 - Videocassette**

**TITLE** **Understanding psychological trauma**  
**PUBL INFO** [Urbana, Ill.: Carle Medical Communications], 1989  
**DESCRIPT** 2 videocassettes (60 min.): sd., col. ; 1/2 in. + 1 study guide.  
**SUMMARY** Presents first-person accounts by survivors of trauma and is supported by the commentary of highly-regarded clinicians in the area of post-traumatic stress. Designed as an educational tool for professionals whose work brings them in contact with victims or survivors.  
**CALL #** **RC552.P67 U53 – Videocassette + Guide**

<b>TITLE</b>	<b>Understanding violence</b>
PUBL INFO	South Charleston, WV : Cambridge Educational, c2002.
DESCRIPT	1 videodisc (29 min.) : sd., col. ; 4 3/4 in. + 1 guide (1 sheet).
SUMMARY	Defines the types of violence affecting teenagers. Teens from a variety of cultural and ethnic backgrounds tell how violence has impacted and reshaped their lives. Includes commentary from experts who explain the roots of violent behavior and tell how to detect warning signs. Topics include bullying, gangs, sexual assault, and hate crimes.
CALL #	<b>HQ799.2 V56 U53 2002 – DVD</b>
<b>TITLE</b>	<b>When the levees broke: a requiem in four acts</b>
PUBL INFO	[New York?] : HBO Home Box Office, c2006.
DESCRIPT	3 videodiscs (ca. 256 min.) : sd., col. with b&w sequences ; 4 3/4 in.
SUMMARY	The world watched in horror as Hurricane Katrina hit New Orleans on August 29, 2005. Many were shocked, not only by the scale of the disaster, but the slow, inept and disorganized response of the emergency and recovery efforts. Structured into four acts, each dealing with a different aspect of the events that preceded and followed Katrina's catastrophic passage through New Orleans. Tells the heartbreaking personal stories of those who endured this harrowing ordeal and survived to tell the tale.
CALL #	<b>HV636 2005 L8 W43 2006 - DVD</b>
<b>TITLE</b>	<b>Why riots happen</b>
PUBL INFO	Princeton, N.J. : Films for the Humanities & Sciences, 2002.
DESCRIPT	1 videodisc (51 min.) : sd., col. with b&w sequences ; 4 3/4 in.
SUMMARY	Discusses the psychology and causes of riots and offers insights into the mindset of violent crowds. Focuses on the Rodney King riots in Los Angeles in 1992 but also discusses riots around the world.
CALL #	<b>HV6084. W48 2002 - DVD</b>
<b>TITLE</b>	<b>Workplace violence: Addressing workplace violence in the lodging industry</b>
PUBL INFO	Orlando, FL: Educational Institute of the American Hotel & Motel Association, c2000
DESCRIPT	1 videocassette (22 min.): sd., col. ; 1/2 in. + 1 guide (14 p.).
SUMMARY	Discusses effective measures to take when confronted by problem employees and/or other unbalanced persons threatening the safety of hotel guests and/or staff. Also discusses how to identify potentially violent personalities, prevent robberies through environmental controls, and reduce internal conflicts.
CALL #	<b>HF5549.5 E43 W66 2000 – Videocassette + Guide</b>

**TITLE** **Workteams and the Wizard of Oz**  
**PUBL INFO** Carlsbad, CA.: CRM Films, 1993  
**DESCRIPT** 1 videocassette (18 min.): sd., col. ; 1/2 in. + 1 leader's guide + 1 participant workbook.  
**SUMMARY** Using footage from the film The Wizard of Oz as a metaphor, management expert Ken Blanchard teaches six keys to successful teamwork.  
**CALL #** **HD66.W67 – Videocassette + Guide and Workbook**

**TITLE** **Youth crises: Planning the response to hostage taking, shootings & suicides**  
**PUBL INFO** Bloomington, IN : Agency for Instructional Technology, c1997  
**DESCRIPT** 1 videocassette (37 min.) : sd., col. ; 1/2 in. + 1 guide (86 p.) + 1 booklet (44 p.)  
**SUMMARY** The videocassette contains a series of segments, each presenting a simulation of a man-made crisis likely to occur in a school setting. The booklet contains model guideline, checklists, and information sheets for crisis intervention and follow up and the facilitator's guide supports a video-based workshop for school administrators and other professionals.  
**CALL #** **LB3013.32 Y68 1997 – Videocassette + Guide + Booklet**

**TITLE** **Youth crises II: Play it safe—plan for crises**  
**PUBL INFO** Bloomington, IN: Agency for Instructional Technology, c2001  
**DESCRIPT** 1 videocassette (39 min., 8 sec.): sd., col. ; 1/2 in. + 1 guide (101 p.).  
**SUMMARY** Discusses practical ways of dealing with fighting in schools, shootings, bomb threats, bullying, and sexual harassment.  
**CALL #** **LB3013.32 Y682 2001 – Videocassette + Guide**